Audit Attestation MULTICERT, PSC-2024-0001\_03



#### **TLS EV Audit Attestation for**

#### Multicert - Serviços de Certificação Electrónica, S.A.

Reference: PSC-2024-0001\_03

Madrid, 2024-06-26

To whom it may concern,

This is to confirm that AENOR CONFÍA, S.A. has audited the CAs of the MULTICERT - SERVIÇOS DE CERTIFICAÇÃO ELECTRÓNICA S.A., without critical findings.

This present Audit Attestation Letter is registered under the unique identifier number "PSC-2024-0001\_03" a single Root-CA and consists of 7 pages.

Kindly find here below the details accordingly.

In case of any question, please contact:

AENOR CONFÍA, S.A. Génova, 6. 28004 Madrid. España

E-Mail: info@aenor.com Phone: 91 432 60 00

With best regards,

Rafael GARCÍA MEIRO CEO 2024-06-26



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Identification of the conformity assessment body (CAB) and assessment organization acting as ETSI auditor:

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- AENOR CONFÍA, S.A. Génova, 6. 28004 Madrid. España. www.aenor.com
- Accredited by ENAC under registration 01/C-PR329 for the certification of trust services according to "UNE-EN ISO/IEC 17065:2012" and "ETSI EN 319 403-1 V2.3.1 (2020-06) respectively.

Attestation of accreditation link https://www.enac.es/documents/7020/5ae31445-73fa-4e16-acc4-78e079375c4f

- Insurance Carrier (BRG section 8.2): MAPFRE
- Third-party affiliate audit firms involved in the audit: none

Identification and qualification of the audit team:

- Number of team members: 1 Lead auditor
- Academic qualifications of team members:
   All team members have formal academ

All team members have formal academic qualifications or professional training or extensive experience indicating general capability to carry out audits based on the knowledge given below and at least four years full time practical workplace experience in information technology, of which at least two years have been in a role or function relating to relevant trust services, public key infrastructure, information security including risk assessment/management, network security and physical security.

- Additional competences of team members: ΑII team members have knowledge 1) audit principles, practices and techniques in the field of CA/TSP audits gained in a training course of at least five days; 2) the issues related to various areas of trust services, public infrastructure. information security including assessment/management, network security and physical security:
  - 3) the applicable standards, publicly available specifications and regulatory requirements for CA/TSPs and other relevant publicly available specifications including standards for IT product evaluation; and
  - 4) the Conformity Assessment Body's processes.

Furthermore, all team members have language skills appropriate for all organizational levels within the CA/TSP organization; note-taking, report-writing, presentation, and interviewing skills; and relevant personal attributes: objective, mature, discerning, analytical, persistent and realistic.

- Professional training of team members:
  - See "Additional competences of team members" above. Apart from that are all team members trained to demonstrate adequate competence in:
  - a) knowledge of the CA/TSP standards and other relevant publicly available specifications:
  - b) understanding functioning of trust services and information security including network security issues;

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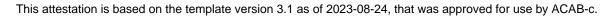
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	<ul> <li>c) understanding of risk assessment and risk management from the business perspective;</li> <li>d) technical knowledge of the activity to be audited;</li> <li>e) general knowledge of regulatory requirements relevant to TSPs; and</li> <li>f) knowledge of security policies and controls.</li> <li>Types of professional experience and practical audit experience:</li> <li>The CAB ensures, that its personnel performing audits maintains competence on the basis of appropriate education, training or experience; that all relevant experience is current and prior to assuming responsibility for performing as an auditor, the candidate has gained experience in the entire process of CA/TSP auditing. This experience shall have been gained by participating under supervision of lead auditors in a minimum of four TSP audits for a total of at least 20 days, including documentation review, on-site audit and audit reporting.</li> </ul>	
	<ul> <li>Additional qualification and experience Lead Auditor: On top of what is required for team members (see above), the Lead Auditor <ul> <li>a) has acted as auditor in at least three complete TSP audits;</li> <li>b) has adequate knowledge and attributes to manage the audit process; and</li> <li>c) has the competence to communicate effectively, both orally and in writing.</li> </ul> </li> <li>Special skills or qualifications employed throughout audit: none.</li> <li>Special Credentials, Designations, or Certifications: <ul> <li>All members are qualified and registered assessors within the accredited CAB.</li> </ul> </li> <li>Auditors code of conduct incl. independence statement: Code of Conduct as of Annex A, ETSI EN 319 403 or ETSI EN 319 403-1 respectively.</li> </ul>	
Identification and qualification of the reviewer performing audit quality management:	<ul> <li>Number of Reviewers/Audit Quality Managers involved independent from the audit team: 1</li> <li>The reviewer fulfils the requirements as described for the Audit Team Members above and has acted as an auditor in at least three complete CA/TSP audits.</li> </ul>	
Identification of the CA / Trust Service Provider (TSP):	MULTICERT - SERVIÇOS DE CERTIFICAÇÃO ELECTRÓNICA S.A. Estrada Casal do Canas, Lote 3 Edf. SIBS Alf II 2720-092 Amadora PORTUGAL	
Type of audit:	<ul> <li>□ Point in time audit</li> <li>□ Period of time, after x month of CA operation</li> <li>☑ Period of time, full audit</li> </ul>	

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Audit period covered for all policies:	2023-04-01 to 2024-03-31
Audit dates:	2024-04-17 2024-04-18 2024-04-19 2024-04-22 2024-04-23 2024-04-26
Audit location:	PORTO – PORTUGAL LISBON – PORTUGAL



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#### **Root 1: MULTICERT ROOT CERTIFICATION AUTHORITY 01**

Standards considered:	European Standards:  • ETSI EN 319 401 v2.3.1 (2021-05)  • ETSI EN 319 411-1 v1.3.1 (2021-05)  • ETSI EN 319 411-2 v2.4.1 (2021-11)  • ETSI TS 119 495 V.1.6.1 (2022-11)
	<ul> <li>CA Browser Forum Requirements:</li> <li>EV Guidelines for TLS Server Certificates, version 1.8.0</li> <li>Baseline Requirements for TLS Server Certificates, version 2.0.1</li> </ul>
	For the Trust Service Provider Conformity Assessment:  • ETSI EN 319 403-1 V2.3.1 (2020-06)  • ETSI TS 119 403-2 V1.3.1 (2023-03)

Multicert use the exemption in OVR-6.1-3 under ETSI TS 119 495 V1.6.1 to allow for 2 years validity for the QWAC.

The full annual audit was based on the following policy and practice statement documents of the CA / TSP:

- 1. Multicert Certification Practices Statement, version 16.0, as of 2023-09-08
- 2. Multicert Certificate Policy, version 10.0, as of 2023-07-01
- 3. [CPS] Declaração de Práticas de Validação Cronológica, version 6.0, as of 2023-07-01

No major non-conformities have been identified during the audit.

In the following areas, one minor non-conformity has been identified throughout the audit:

#### Finding regarding:

- 1. ETSI EN 319 401 REQ-6.1-03A
- 2. ETSI EN 319 411-1 GEN-6.5.1-12

The use of a task list on a repository page by Multicert's internal registration authority was presented as a procedure, which, however, does not constitute a formal or approved PKI document.

This task list cannot replace the formal procedure approved by the PKI Management Group.

All non-conformities have been closed before the issuance of this attestation.

During the audit period Multicert didn't report any incident on Bugzilla.



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	Distinguished Name	SHA-256 fingerprint	Applied policy and OID	
CN=MULTICERT Root Certification Authority 01,		ETSI EN 319 401 v2.3.1 ETSI EN 319 411-1 v1.3.1, EVCP		
	O=MULTICERT - Serviços de Certificação Electronica S.A., 604D32D03689	604D32D036895AED3BFEFAEB727C009EC0F2B3CDFA42A1C71730E6A72C3BE9D4	ETSI EN 411-2 v2.4.1, QEVCP-w	
	C-DT ENOR AENC		ETSI TS 119 495 (QCP-w-psd2)	

Table 1: Root-CA in scope of the audit

The TSP named the Sub-CAs that have been issued by the aforementioned Root-CAs, that are listed in the following table and that have been covered in this audit.

Distinguished Name	SHA-256 fingerprint	Applied policy and OID	EKU
CN=MULTICERT QWAC Certification Authority 005,  OU=Certification Authority,  O=MULTICERT - Serviços de Certificação Electrónica S.A.,  C=PT	35A1FAA8C81125666D26F0A6E864DDEAA70431CC1570DC883CF147CD196E4AB6	ETSI EN 319 411-1 v1.3.1 (EVCP) ETSI EN 319 411-2 v2.4.1 (QEVCP-w) ETSI TS 119 495 (QCP-w-psd2)	1.3.6.1.5.5.7.3.1 (id- kp-serverAuth) 1.3.6.1.5.5.7.3.2 (id- kp-clientAuth)

Table 2: Sub-CA's issued by the Root-CA or its Sub-CA's in scope of the audit



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#### **Modifications record**

Version	Issuing Date	Changes
Version 1	2024-06-26	Initial Attestation

End of the audit attestation letter.



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